



WELCOME!

Bayview is dedicated to providing a secure and caring environment for all. Visitors play an essential role in promoting this goal. This brochure shares important information and practical guidelines to support the well-being and security of all members of the Bayview community.

CAFETERIA HOURS

Lunch service:
12:00 PM - 1:30 PM

Tea and coffee:
1:30 PM - 3:30 PM

Supper service:
5:15 PM - 6:15 PM

HELPFUL INFORMATION

VISITING

- Visitors are welcome at any time, though visiting should respect the resident's daily care routine.
- Entrance doors remain locked at all times. When no receptionist is on duty (before 10:00 AM or after 6:00 PM), please ring the bell for entry.
- Children are always welcome but must be accompanied by an adult and never left unattended.

RESIDENT MEAL TIMES

- Breakfast: between 7:30 - 8:00 AM
- Lunch: between 11:30 AM - 12:00 PM
- Supper: between 4:30 - 5:00 PM

The cafeteria is open to visitors at select times to purchase meals. There is also a microwave and vending machine accessible at all times.

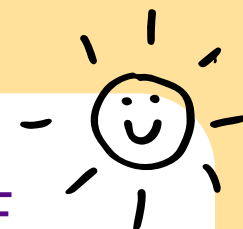
BISTRO

A bistro is located on the 6th floor and may be reserved for small private gatherings. It features a full kitchen, dining table, and chairs for your use. See the receptionist to make a reservation.



VISITOR INFORMATION

Updated September 2025



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**EVERYONE
DESERVES
TO BE
TREATED
WITH RESPECT**
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INFECTION PREVENTION

To prevent the transmission of infection:

- 01 Use hand sanitizer when you enter.**
- 02 Wash your hands often.**
- 03 Get your annual flu shot.**
- 04 Use tissue/arm to cover a cough or sneeze.**
- 05 Stay home when you are sick.**

REPORTING

All **observed** events that compromise the well-being and/or security of a resident must be reported immediately to a staff member. For all suggestions/recommendations, please see the Team Leader, Coordinator, or a 'Safety Champion'.

TEMPORARY ABSENCE

If you are taking a resident outside the premises, please inform staff and ensure the resident is safely returned to their floor. Residents should never be left outside unless they are able to return independently.

For any off-premises outings, such as medical appointments or family visits, the Nursing department must be notified in advance so appropriate arrangements can be made. Before leaving, please complete the sign-out sheet at the Nursing station.

Any unusual situations or concerns that arise during a resident's temporary absence must be reported to the Team Leader.

RISK OF WANDERING

There is an alarm system at the front entrance to prevent certain residents from leaving the premises unaccompanied.

Do not inadvertently assist residents you do not know to go out on their own.



At Bayview, everyone's well-being and safety is important.



SIGN IN / OUT

All visitors must sign in at Reception upon their arrival and sign out before leaving.

Choking Risk

No food or beverages should be given to residents without consulting staff.

Pets

Pets are welcome if accompanied, on a leash, and under control at all times. Pets are not allowed in the cafeteria or dining areas during mealtimes.

Fire Alarms

Follow staff instructions during a fire alarm.

Open Flames

Open flames, such as candles or sparklers are strictly forbidden within the building.

Boots in the Winter

During winter, respect residents' home by staying on the entrance carpet and removing boots or shoes. Avoid walking on uncarpeted areas with wet footwear.

Natural Plants and Flowers

Before bringing plants or flowers, check if they pose a potential toxic hazard.

